



NEW PRODUCT LIMITED WARRANTY POLICY

Powerblanket (a tradename of Flatwork Technologies) issues no warranties express or implied, made by Powerblanket on products manufactured or distributed by it except the warranty against such defect in material and workmanship as set forth herein. As such, Powerblanket warrants those of its products sold as “new” to be free from defects in material and workmanship under normal and proper use and servicing for a period of one year from the date of purchase by a retail customer. This provision is subject to a maximum of 18 months from the date shipped from Powerblanket to an authorized dealer or distributor.

The user of Powerblanket products is expected to follow all operating instructions and make periodic checks and inspections to ensure the physical condition and performance of said product(s). Powerblanket, the manufacturer, nor its representatives assume any responsibility for results of the use of this product beyond the operation and performance of the product itself. Except as set forth above, any and all other warranties expressed or implied, including any warranty of merchantability or fitness for a particular purpose or use, are hereby rendered disclaimed.

Whereas a Powerblanket product has been “authorized” for its return, the product to be returned for any inspection, repair, or replacement must be returned to an authorized dealer or distributor or the manufacturer at the manufacturers’ specific instruction, freight prepaid, in its original container or in a manner conducive to proper shipping and handling procedures. Product(s) repaired, replaced, or shipped in accordance with manufacturers’ warranty policy for doing so will be returned freight prepaid.

Exclusions from warranty consideration include, but are not limited to:

- Normal wear and tear
- Abuse, misuse, or non-standard application
- Act of nature
- Lack of proper maintenance
- Unauthorized repair
- Unauthorized product modification

Product(s) subject to warranty must be reported to Powerblanket within 30 days from the date the product was determined to be defective. Upon request and subsequent authorization granted by Powerblanket, “authorized” returns must be made within 60 days from having received said authorization.

A Powerblanket, manufacturer-issued RMA number authorizing a product return must be acquired prior to any return being made. In addition, a documentation of model, serial number of the product, dealer invoice number, dated proof of resale, and description of failure utilizing manufacturer provided warranty claim form shall accompany all returns.

Powerblanket reserves the right and therefore may, at its discretion, postpone, delay, or refuse warranty claim consideration for either “unauthorized” returns or returns made by dealers or distributors whose open and active accounts are past due or delinquent with respect to written terms and conditions.

With respect to Powerblanket products sold hereunder, and to further avoid any misrepresentations, the dealer or distributor agrees that no warranties or other operating guarantees on any products covered by this agreement shall be made in excess of those made by Powerblanket. This provision would therefore exclude Powerblanket and hold harmless this manufacturer or its representatives from any such liability resulting in any special indirect or consequential damages.

Only Powerblanket is authorized to make any warranty or representation other than as set forth in the Standard Warranty, and the customer may not rely on any other warranty or representation. All implied warranties, including those of merchantability and fitness are disclaimed and that the product is guaranteed against manufacturing defects for a period of one (1) year from the date of purchase for components provided by Powerblanket contained within the products and only in the situation of normal use.